## **Cancellation and Substitution Policy**

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## **Cancellations:**

You may cancel your registration by 19 May 2023 (minus a 90 Euro administrative fee). A completed **cancellation form** must be received in writing to hba@hbanet.org no later than 19 May 2023. No cancellations and/or refunds will be given after this date.

However, substitutions will be accepted up to 2 June 2023. Please refer to the substitution policy for further information.

## Substitutions:

Confirmed registrants may substitute registrations until 2 June 2023. A completed **substitution form** must be received in writing to hba@hbanet.org no later than 2 June 2023. No substitutions will be given after 2 June 2023.