

Cancellation and Refunds

Last Modified on 18/12/2024 10:42 am EST

Cancellations

- In person tickets and tables may be cancelled via a completed [cancellation form](#) through **18 April 2025** for a full refund, minus a \$200/€185 administrative fee for individual seats and a \$500/€463 administrative fee for tables.
- In person registrants who do not cancel by 18 April and do not attend will be responsible for the full registration fee.
- Remote tickets are non-refundable. However, substitutions will be accepted up to 72 hours prior to the start of the event (9:00 AM ET on Tuesday, 6 May 2025). Please refer to the substitution policy for further information.
- If a portion of your registration fee is covering HBA membership dues (\$249/€230) this is nonrefundable and nontransferable per the HBA refund policy.

Substitutions

- In person seats may be transferred to another individual through **Friday, 25 April 2025** via the table management portal for tables or the [substitution form](#) for individual tickets. No substitutions for in person tickets will be given after this date.
 - Remote ticket transfers will be accepted up to 72 hours prior to the start of the event (**9:00 AM ET on Tuesday, 6 May 2025**) via the substitution form. No substitutions for remote tickets will be given after this date.
 - Substitution to a non-member will require paid membership to HBA.
 - If a portion of your registration fee is covering HBA membership dues (\$249/€230) this is nonrefundable and nontransferable per the HBA refund policy.
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