The website keeps directing me back to the homepage. How do I correct this error?

This error can be easily solved by simply logging out of the site by clicking " **Logout**" in the top right corner, then logging back in by clicking "**Member Login**." You will then be able to browse the site.

If you experience the same issue, follow these steps:

1. Try using a difference browser (Chrome, Microsoft Edge, Internet Explorer, Safari, Firefox) – OR –
2. Log out of your HBA account, but leave the internet browser window open
3. Clear the cookies within that internet browser, then close the browser completely
4. Reopen the browser and go to the HBA website, then log back into your account